

K12/K12N/K12A/K12NA Double Chamber - Vacuum Packaging Machines

Fault	Possible cause	How to rectify it
Program does not recognise changes.	The program is protected	Disable the program protection.
Faulty welded seam	The sealing time has been incorrectly set.	Change the sealing time.
	The sealing bars are not correctly installed.	Remove and clean the sealing bars and fit them correctly.
	The Teflon strip on the sealing bars is faulty.	Replace the Teflon strip
	The silicone strip on the sealing pads is faulty.	Replace the silicon strip or turn it over.
The packaging cycle does not start when the vacuum chamber is closed.	The electronics board is faulty.	Replace the electronics board.
	The limit switch does not work.	Call the VC999 Customer Service
Packages are badly vacuumed.	The vacuum setpoint or evaporation stage are incorrectly set.	Check the settings in the appropriate packaging program.
	Vacuum filter blocked.	Change the filter cartridge
The machine does not seal or cut.	Sealing bars or pad are not inserted.	Check / insert
	Sealing or cutting wire is broken	Replace the broken wire or send the sealing bars to the VC999 Customer Service Department..
	The thermal relay in the sealing transformer has been triggered.	Switch off the machine, the thermostat comes back on after it has been left to cool down for 10-20 minutes.
	General interruption in the sealing or cutting current circuit..	Call the VC999 Customer Service Department
	The electronics board is faulty	Replace the electronics board
The machine does not respond when the main I/O switch is turned on.	The main plug is not plugged in.	Insert the mains plug.
	The mains automatic circuit breaker in the controller has been activated.	Turn the mains circuit breaker back on by flicking the lever switch.
	The fine-wire fuses have melted.	Replace the fine-wire fuses.